

# Ryan Schumacher

contact@theyanschumacher.com

## EDUCATION & CERTIFICATIONS

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*Bachelor of Science Computer Information Technology* May 2023  
*Magna Cum Laude, GPA 3.80*

*Associate of Science for Transfer GPA 3.78* May 2020

**CompTIA A+ [IN PROGRESS]**  
220-1101 & 220-1102

## TECHNICAL SKILLS

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**Operating Systems:** Windows, Linux, MacOS

**Applications:** Microsoft 365 Suite (Teams, SharePoint, Excel, Word, Outlook, OneDrive, Visio), GitHub, Notion, VMware, TeamViewer, Proxmox VE, Synology, Docker

**Cloud Service Management:** Google Admin Console

**Languages:** Command Line Interface, Basic SQL, Markdown

**Networking:** Basic IP addressing

## PROFESSIONAL EXPERIENCE

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*Production Analyst* June 2023 - Present

- Streamlining processes, fostering team collaboration, and developing SOPs for effective project management.
- Utilizing advanced tech tools and customizing data to suit varied needs.
- Specializing in process optimization, SOP creation, and advanced computing.
- Proficient in data retrieval, analysis and extract-transform-load procedures.

*Specialized Production Technician* January 2023 - June 2023

- Offered tech support, diagnosing and repairing computer hardware issues across different varieties of Chromebooks.
- Identified and rectified common faults, performing required replacements or repairs.
- Successfully managed a repair project alone involving over 500 Chromebooks, completing it in half the anticipated time.

*Bartender* May 2021 - December 2022

- Harnessed multi-tasking skills for handling multiple tickets, making various cocktails simultaneously, and processing payments while serving drinks, boosting overall efficiency.

*Server* August 2018 - May 2021

- Delivered customer service, fostering loyal patronage and driving higher sales.
- Took leadership in training new hires, earning a quick promotion to trainer.